FEATURE INDEX

What's in Banno

CONSUMER APPS

Banno Apps

Core-integrated

Connected to Jack Henry Banking® and Symitar® cores for lightning fast data retrieval.

Mobile and Online

Native apps for iOS and Android

Truly native apps providing a superior experience on phones and tablets. Minimum versions are iOS 9 and 4.1x (API level 16).

Mobile

Progressive web app

The latest in web standards for providing top-notch JavaScript applications that work across a breadth of devices.

Online

Convenient, secure access

Use fingerprint or facial recognization and a 4-digit passcode to quickly, securely access the app.

Mobile

Switch users

Easily switch between signed-in profiles and get full access to all mobile features for each of your accounts.

Mobile

Enrollment

Account holders can quickly and securely self-serve to get digital access to their accounts.

Mobile and Online

Account recovery

Sometimes users forget their username or password. Self-service account recovery gets them back in safely.

Mobile and Online

View balances

Balance and summary information for DDA/share, credit and loan accounts.

Mobile and Online

Search for transactions

Fluid search that filters transactions as the user types. Filter additionally by tag or account.

Mobile and Online

Transaction details

Add tags, notes and images to give transactions more context. View check images as well.

Mobile and Online

Internal transfers

Effortlessly initiate one-time, future dated or repeating transfers.

Mobile and Online

External transfers

Set up external transfer accounts with micro-deposit verification. Inbound and outbound transfers can be one-time, future dated or repeating.

Mobile and Online

Member transfers

Transfer funds to another member of the credit union.

Mobile and Online

Make payments

Through our integration with iPay, users can add the bills or people they want to pay and send funds.

Mobile and Online

Deposit a check

Through integrations with EPS Remote Deposit Anywhere, Vertifi, Bluepoint or Digiliti Money, users can deposit checks from their device.

Mobile

View check images

View check images for in-branch, ATM and RDC deposits.

Mobile and Online

Alerts and push messages

Push notifications for low-balances, deposits, payments and marketing messages you send to your users.

Mobile and Online

Card controls

Quickly suspend a card or report it lost or stolen. Re-order an expired card and activate it when it arrives.

Mobile and Online

Branch and ATM locations

Provide your branch and ATM locations so users can find you on the map.

Mobile

Contact info and support

Provide contact information and list support hours so users know where and when to find you.

Mobile

Export transactions

Export transaction data for a range of dates in a variety of formats.

Online

eDocuments

Provide access to statements, tax documents, notices, and other documents from ESI, 4|Sight, and InfoImage.

Mobile and Online

Account opening

Integrations with Meridian Link and SymApp provide ways for users to open new accounts.

Mobile and Online

Personal finance tools

Through an integration with Geezeo's personal financial management tools, users can see transaction categorization, budgeting, alerts, cash flow calendars, and data aggregation tools that let them better manage their financial health holistically.

Mobile and Online

ENTERPRISE TOOLS

Banno People

User profile details

Displays information directly from your core including name, address, phone, username, email, SSN, birthday, age and demographics.

Recent transactions

View a complete list of transactions across the user's accounts including transfers and payments.

Transaction search

Search through a user's transactions by dollar amount, merchant name or account.

Account details

View all the details pertaining to a user's accounts including account name, account number, balance and loan details.

Activity timeline

See all the actions a user has taken. Includes detailed event logging that can be exported to a CSV file.

Notifications

See all the notifications (alerts and messages) that have been sent to your users.

Permissions

Manage a user's permissions with controls for remote deposit capture, bill pay, card management, transfers and devices.

Messages

Create and schedule in-app messages to be sent to all users. Messages can include text, images and links while being sent via push notification.

Search

Search for a user by name, email, username or NetTeller® Online Banking™ ID.

Remote deposit capture request

Manage access to remote deposit capture by approving users who have requested the feature in app.

Banno Reports

App usage report

Easily understand active users, total users, new signups, retention and average logins by time of day.

Bill pay report

Get details including amount of money moved, number of active users, average payment amount, average amount per day and average amount per user.

Transfers report

See data about money moved, number of active users, average transfer amount, average amount per day and average amount per user.

Remote deposit capture report

Insights about amount of money deposited, number of active users, percentage of total users enrolled, average deposit amount, average amount per day and average amount per active user.

Enrollment report

Keep track of all the enrollment attempts and those that made it through the enrollment process.

Exports

Export a CSV list of user information for each report type.

Banno Settings

Groups

Groups are the categories you use to determine which employees have access to features, applications and various permissions inside Banno.

Users

Shows the employees you've added to Banno along with the groups they belong to.

Invite employees

Easily give employees access to Banno by sending them an email invite.

WEBSITE PRODUCTS

Banno CMS

Add and edit images

Place images on your website and edit them to fit exactly where needed.

Add or remove links

Hyperlink text and images so getting around your site is easy and convenient for your users.

Asset management

Upload assets to use on your website and apply labels to make them easy to find later.

Audit trail

View the changes made to your website and see who is making them.

Create new pages

Keep control of the content on your site and add pages whenever you need to.

Insert and edit tables

Use our table editor to manage the tables on your website.

Integrate ATM and branch locations

With our interactive maps you can make sure your users can find where you are and where they can access their money with your ATMs.

Publishing approvals

Allow certain users to edit your content and require approval before the changes go live.

Retrieve, manage and export forms

Keep track of the forms you collect from your website and archive them when you're done. You can also export them to a PDF, Excel or CSV file.

Scheduled publishing

Make changes to your site even if you aren't ready to publish—schedule changes to go live at a later date.

Treasury management & dynamic rates

Keep your rates up to date in one place in our CMS and use our dynamic links to put them on your site in multiple places that will update automatically whenever your rates change.

WYSIWYG editor

Our WYSIWYG (what you see is what you get) editor makes it easy for anyone to update the content on your website.

Banno Marketing

Ad stats

Review the performance of all ads across your site to see what's working and hide the ads that are not.

Ad tags

Using tags with your ads will control where they automatically get placed into your content.

Analytics

Know the success of your ads with stats like goal pageviews, first-time visitors, returning visitors, click-through rate and best performing ads.

Audience overview

Know if you users are visiting your website from desktop, tablet or mobile devices.

Campaigns

Keep your ads organized in campaigns for an additional layer of statistics and categorization.

Reporting

Create your own custom reports and export them to a CSV file.

Online banking username association

Once a user logs into your online banking site we'll associate that username with their browsing habits so you can have a better understanding of who they are and what products they're interested in.

Banno Monitor

Broken assets

Make sure your site doesn't have any missing assets like images, HTML, CSS and JavaScript.

Broken links

Know that every link on your site will successfully lead your users to where they want to go.

Changes in content

Monitor will watch over the content on your website to make sure no unauthorized changes have occurred.

Check DNS and SSL

Monitor will make sure you never have expired certificates or unwanted changes to your DNS records or SSL certificates.

Email notifications

Get alerts when Monitor finds a problem with your site and receive reports as often as you'd like.

Maintenance events

If you ever need to make certain changes to your site that would trigger an alert you can schedule a maintenance event to avoid false alarms.

Malicious content

Monitor will watch over your site for malware or links to phishing scams.

Snapshot history

View and browse your website from any point in time that a scan was run in the past.