



As your mortgage loan servicer, we are committed to providing assistance and resources for borrowers who are experiencing a hardship resulting from COVID-19 (for example, unemployment, reduction in regular work hours, or illness of a borrower/co-borrower or dependent family member) which has impacted their ability to make their monthly mortgage loan payment.

If coronavirus has caused job loss, sickness, income reduction, or other factors that impact your ability to make your monthly mortgage payment, relief options are available.

- Homeowners impacted by this National emergency are eligible for a forbearance plan to reduce or suspend their mortgage payments.
- Homeowners in a forbearance plan will not incur late fees
- Credit bureau reporting of past due payments of borrowers in a forbearance plan as a result of hardships attributed to this national emergency is suspended
- Foreclosure sales and evictions of borrowers are suspended for 60 days

## **HOW TO REQUEST ASSISTANCE:**

Call: 1-507-333-0321 or 1-507-332-7401 Email: mortgageservices@tsbf.com TSBF Mortgage Department



