



July 1, 2020

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IMPORTANT Information About Your Online Banking Services

To continue to ensure a smooth transition into your Third Coast banking relationship, we wanted to remind you of important dates regarding your existing Heritage Bank Online Banking access, as well as provide you with instructions for first-time access to Third Coast Online Banking.

Please Note: Important Dates and Times

- Bill Pay and Popmoney® will become inactive on **Monday, July 6 at 4:00 p.m.**
- Mobile Deposit will become inactive on **Friday, July 10 at 1:00 p.m.**
- Heritage Bank Online and Mobile Banking systems will go into “inquiry-only” mode beginning on **Friday, July 10 at 3:00 p.m.**
- Begin using Third Coast Online Banking on Monday, **July 13 at 8:00 a.m.**

Accessing Third Coast Online Banking is as easy as 1 ... 2 ... 3 ...

1. Visit tcbsb.com and click “Login”.
2. Use the login drop down box to choose “**New Heritage Bank Retail Login**”.
3. First-time login credentials: For your username, please use your assigned userID.
You will have the opportunity to update it after log in.
For your password, use the last four digits of your SSN or TIN.

✓ Enjoy!

Remote Banking features include:

- Online Banking
- Mobile Banking App
- E-Statements
- Bill Pay
- Mobile Deposits
- Online Financial Management

If there are any questions, please feel free to contact us at 855-485-0600. We’re here to help!

Sincerely,

Bart Caraway
President & CEO
Third Coast Bank

