

## **What should you do if you or someone you know becomes a victim of financial exploitation or another form of elder abuse?**

In most instances of suspected elder abuse, including financial exploitation, you should contact Adult Protective Services, generally a part of your county or state department of social services. You can find information about reaching your local Adult Protective Services office at the Eldercare Locator at **[eldercare.acl.gov](http://eldercare.acl.gov)**, a public service provided by the U.S. Administration for Community Living, or by calling **1-800-677-1116**.

If the older person is in danger or you believe a crime has been committed, call 911 for an immediate response from the police. For cases of identity theft, contact your local police and the Federal Trade Commission (FTC) at **1-877-438-4338** or **[identitytheft.gov](http://identitytheft.gov)**. If the loss involves funds held in a financial institution, such as a bank or credit union, report the problem to the financial institution immediately. If the loss involves credit products, such as a credit card or loan, contact the creditor immediately.

Remember that you are often not responsible for credit card charges or payments out of your bank account if you did not authorize them.

For more information go to **[consumerfinance.gov/askcfpb](http://consumerfinance.gov/askcfpb)**.