



Town & Country
Bank and Trust Co.

To our TCBT Family,

As we continue monitoring recent developments and updates in regards to the Coronavirus, Town and Country Bank and Trust Co. understands that some customers may be negatively affected or impacted by this new threat. Our focus is both the health and safety of our customers and employees, as it always has been. For those that have already been impacted, our thoughts are with you, and we are prepared to work with you on any financial difficulty this has caused.

As a prevention measure, we highly recommend the utilization of our Online and Mobile Services. Through these services you will be able to check balances, deposit checks via your mobile device or at a deposit accepting ATM, conduct transactions via online bill pay, transfer funds internally, and use [Zelle®](#). If you are not enrolled in our Online or Mobile Services, please visit our [website](#) or reach out to our Customer Resource Center at 502-348-3911 or toll-free at 1-877-813-3282.

The FTC has warned that there is also an "outbreak" of Coronavirus related scams. Please be diligent in your banking efforts.

We are closely following the Centers for Disease Control's (CDC) guidelines in order to take the necessary steps to prevent the spread of the virus within our banking centers. To that end, for security reasons we do not allow masks in the building. If you have an underlying medical condition that warrants wearing a mask we ask that you use our drive-thru, online or mobile banking or ATM for your transactions. If you need to meet with a lender or other bank employee, please contact them about a possible appointment outside office hours, or outside the bank.

As it is hard to determine the impact that the spread of the Coronavirus will have, it will not impact TCBT's purpose of serving you. We will continue to update you as we learn more. Thank you for your patience and for being a part of the TCBT Family.

© 2020 Town & Country Bank and Trust Co. All rights reserved. Member FDIC. Equal Housing Lender.

This marketing email was sent to you by Town & Country Bank and Trust Co.

Please note that Town & Country Bank and Trust Co. will never ask you to reveal or confirm any personal or account information either by email or in an email. We value and respect your email privacy. View our [privacy policy](#) or [contact us](#).



Town & Country Bank and Trust Co. | 502-348-3911 | 201 N Third St, Bardstown, KY 40004

www.mycbt.bank



