



## A CORONAVIRUS UPDATE FROM YOUR TCBT FAMILY...

Town & Country Bank and Trust Co.'s management team is closely monitoring guidance from the CDC and from national, state and local authorities regarding the novel Coronavirus outbreak locally. Based on their advice we have implemented preventative measures to help reduce the opportunity for the virus to spread.

### What we are doing:

- We are practicing social distancing in the workplace
- We have increased employee access to cleaning and other products; like gloves and hand sanitizer
- We are cleaning frequently touched surfaces throughout the day
- We are replacing in person meetings with phone calls and Skype meetings
- We have been proactively evaluating which staff can work from home to ensure continuity of our operations

### What you can do to help:

- Practice social distancing
- Use the drive thru for routine transactions
- Visit a conveniently located ATM for cash
- Visit one of our deposit taking [ATMs](#) (one in Nelson County and one in Anderson) or use mobile deposit to deposit funds
- [Use online/mobile banking](#) and bill pay to transfer funds internally, check balances, make payments
- Call before you come to the banking center to make an appointment for opening an account or meeting with a loan officer
- Contact our Customer Resource Center toll-free at 1-877-813-3282 with any questions you may have

Further communication will be shared as the situation, and our response, continue to develop.



**Town & Country**  
Bank and Trust Co.

We appreciate your patience and  
cooperation during this time!

Contact us

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