

From BHS leadership to TCBT's board room, Lisa Johnson has come **FULL CIRCLE**

Town & Country Bank and Trust Co. credits patrons, staff and board for success

ver the past 113 years Town and Country Bank and Trust Co. has achieved a great deal of success through the loyalty of its customers and employees, with the support of shareholders and guidance from its board of directors. The bank is excited to spotlight their newest board member, Lisa Johnson.

"Lisa has achieved extraordinary success in her career and her unique

mix of experiences, particularly in the field of Human Resources, has proven to be a tremendous asset for our bank," said Stephen Hamilton, Chairman of the Board.

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Lisa Johnson was appointed to the Town & Country Bank and Trust

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TOYOTA NET PARTNERS IN EDUCATION

Company Board of Directors in December. She is a Bardstown native and owner of HR Know-How, LLC. With a wealth of experience in human resources and leadership training, Lisa provides expertise and knowledge to the board in the field of human resources. ABOVE LEFT: From an early age, Lisa aspired to lead. Through high school club and student council leadership positions to involvement and HR internships while attending the University of Kentucky. RIGHT: Johson's career path began in the personnel office at UK, followed by a progression of human resources advancements that took her from Toyota's HR department in Georgetown to Woodbridge-Inoac in Bardstown with stops in Chicago and Philadelphia in between.





We sat down with Lisa for a Q&A about her *Success Story* and how it began growing up in Bardstown and how it led to being appointed to the Town & Country Bank and Trust Company Board of Directors.

Let's start by telling us a few things about yourself.

I am a proud graduate of Bardstown High School class of '83. My family has lived south of the Old Court House my entire life. My Dad, Joe Lee, was an Air Force veteran and retired from Bird & Son. My mom, Mona, was an employee of NuKote International. They were wonderful role models, working tirelessly for St. Monica Church and for the community. We enjoyed a loving, structured, Catholic upbringing. I have a younger sister, Rita, and a younger brother, Wes, who would remark during those high school days that I was lucky to be good at basketball because I was quite the bookworm.

When did you know a career in HR is what you wanted?

I've always felt I wanted to work in business because of my Dad, but I didn't land on HR until I was in my second year at the University of Kentucky. The announcement that Toyota selected Georgetown to build their auto assembly plant was a big factor. It generated a lot of discussion about management culture and leadership styles. The field of Human Resources resonated with me and with Toyota's arrival I felt reassured it would also be a secure and stable career choice.

Can you tell us about your experience working in HR?

Except for an internship at Citizens Fidelity Bank, my entire corporate career has been in manufacturing. I decided to focus on being a generalist because there are many aspects of HR that I enjoy, and I knew I would never be bored. I also reasoned that breadth of knowledge would make me a more valuable asset. As the manufacturing industry has ebbed and flowed I have sought to adjust. Early on I realized that mobility opened up a lot of attractive opportunities and that led me away to work in metropolitan areas like Chicago and Philadelphia. I also learned the importance of managing my career. There were a couple of times, when I was in growth mode, that I felt my skills weren't being used to their best advantage and I was stagnant. I made the difficult decision to move to more challenging roles at other companies that saw my worth. While it was tough at the time, those moves turned out to be good career decisions. My desire has always been to work for companies with a people-centric culture and that has served me well because I have had positive, fulfilling experiences.

What is your biggest career "success" thus far?

I am grateful for having many positive experiences to choose from. One that stands out was an opportunity to be a project leader on a global team during which time we accomplished several projects. I was able to travel to other countries and I would bring gifts from the Kentucky Bourbon Marketplace and My Old Kentucky Home Gift Shop. I also enjoyed hosting team members in the US. Once I had visitors from Poland visit Bardstown during the week of the Bourbon Festival and that was a grand time. Playing a key role while working with leaders from other countries was a highlight of my career.



I would like to promote workforce readiness by sharing insight on topics such as how to effectively prepare for employment opportunities, what you should understand about workplace expectations, and how to handle tough situations in the workplace. I would also like to build leadership skills by helping managers handle difficult employee relations issues with confidence. Additionally, I want to offer perspective to relevant matters that intersect with my experience and that we seek to address in the community.

What advice would you give about taking this career path?

No matter the challenges you encounter, remember your role and the importance of your people. Never stop learning whether it is by building your skill, increasing your network or educating yourself.

