## June 22, 2020 COVID-19 Update

## **Protecting You**

In this time of social distancing to prevent the spread of coronavirus, Farmers Trust is doing its part to protect our community while continuing to provide you, our customer, the financial services you depend on. For some time, we have invested in technology to meet your needs away from the Bank at your convenience, wherever you are. With Online Express Internet Banking and our Mobile Express App, you can check account balances, transfer money, make loan payments, pay bills and deposit checks <u>without leaving your home</u>.

Health experts strongly advocate for social distancing. <u>To protect you and our</u> <u>employees and to prevent community spread we are continuing our policy of limited lobby</u> <u>access</u>. With our "go slow" approach we continue to monitor and pay close attention to the recommendations made by the <u>Centers for Disease Control</u>, state and local health officials, and the environment.

The safest and most convenient way to bank is to enroll in and use <u>Online Express</u> <u>internet banking</u> and our <u>Mobile Express banking app</u>. These online and mobile tools let you safely manage your money without leaving your home or office. Use your debit card to make purchases or access cash. If you need to deposit cash, use our ATMs or Night Depositories located near the front door and in the drive-up.

To visit one of our loan officers or meet with a Customer Service Representative to access your safe deposit box, open an account, use the self-serve coin machine or complete a change order, please call us at 319-668-2525 to make an appointment at a time convenient for you. Prior to entering the Bank, we will request you complete a screening questionnaire.

As always, our Express Banking Center drive-up remains open 8-6 Monday and Friday and 8-5 Tuesday through Thursday for you to make your transactions.

We're in this together. Remember, basic hygiene and social distancing practices are very important in fighting the spread of disease. Cover your cough or sneeze with your elbow. Wash hands frequently or use hand sanitizer, especially after being in public areas. Limit your exposure by staying home and avoiding public gatherings.



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Thank you for your patience and understanding during this time.

Together we will get through this. We appreciate your business.