

Serving You During the COVID-19 Outbreak

Dear valued customer,

The health and safety of our customers and employees is our top priority. In light of the coronavirus, we have made the very difficult decision to temporarily limit bank lobby access beginning Noon Thursday March 19, 2020 to Monday April 6, 2020 to protect our customers and employees. To best serve all of your banking needs during this difficult time, we remain open for business in the following ways:

- Visit our drive-up windows at any of our locations in Mason City (East and West), Clear Lake, Northwood, Ventura, or St. Ansgar during normal drive up hours.
- Grafton and Joice branches will have lobby hours from 10:00 AM-2:00 PM.
- Schedule an appointment with a Bank representative for lock box access, loans or new accounts by calling your local branch.
- Visit our ATMs at any time, 24/7.
- Remain connected to your accounts 24/7 online by visiting our website, **www.fsbbanks.com** using the mobile banking app, or calling a bank representative.

We will continue to work closely with our employees and public health officials to understand how to best protect and serve our customers and employees. Thank you for your patience, understanding, and for being a part of this incredible community.

Mason City West (641) 424-3053

Mason City East (641) 424-1949

Northwood (641) 324-2273

St Ansgar (641) 713-2425

Clear Lake (641) 357-6174

Ventura (641) 829-3988

Grafton (641) 748-2222

Joice (641) 588-3121