

As a precautionary measure and to help slow the spread of the Coronavirus (COVID-19), Foothills Bank has decided to conduct all face-to-face Customer transactions through the Drive-Thru only. Branches without a Drive-Thru will offer supplementary accommodations. Even though the doors may be closed, we are here to help you with most of your financial needs. Each Branch will offer numerous ways for you to safely and conveniently conduct your transactions with as little interruption as is possible.

Drive-Thru

Customers can use the Drive-Thru to withdraw cash, make cash and check deposits, make transfers, make loan payments and advances. Drive-Thru tubes and speaker boxes are sanitized regularly.

Transaction Limitations

- Cash withdrawals are limited to \$2,500.00
- Coin totaling over \$5.00 will not be accepted or given at the Drive-Thru
- 2 forms of ID may be required
- Facemasks must be removed briefly to allow for proper identification
- Branch access will not be permitted
- No wire transfers, notary services, savings bond redemption or cashier's check purchasing

Click Here for a list of all Drive-Thru Locations.

Night Drop

The Night Drop is a secure vault like a US Postal Service mail drop. Just pull the handle back, drop in your envelope, and close the lid to finish. Your envelope will drop into a secure vault where two employees will secure those transactions and post the transactions. Make sure you seal your envelope or bag and include a deposit slip or clear instructions of the transaction request.

Example: Please deposit \$200.00 into my checking account ending in 1234 and deposit the rest into my savings account ending in 4321.

Transaction Limitations

- No withdrawals, cash back, or transfers
- Transactions will posted the same business day, refer to our funds availability policy
- No wire transfer requests

Click Here for a list of Night Drop Locations.

ATM

Our ATM's will be replenished regularly and will be available 24/7. Many of our ATM's can accept deposits. Staff will continue to secure all ATM deposits (at the time listed on the ATM) and process those transactions.

For your convenience, effective 3/23/2020 through 4/30/2020, ATM fees up to \$5.00 per day charged from using other ATM's, will be refunded upon request.

<u>Click Here</u> for a list of all ATM Locations.







Cards

Your Debit Cards will work as usual. Use your card at stores, at ATM's or online. If you are having issues with your card, please use the phone numbers below to contact a service representative who will assist you.

Lost/Stolen: 800/500-1044 Fraud: 866/452-2919 Or Call us at 800/288-8244

Online Banking

Online Banking is available free for all Customers. Through the Online Banking site, you can transfer funds, pay bills, and view your transactions – all from home!

If you haven't signed up, it's easy. All you need is your full account number, SSN and your email address on file with the Bank. Follow the steps below to get started today.

- 1. Go to www.foothillsbank.com
- 2. Click on 🖰 Login
- 3. Click on Enroll
- 4. Follow the prompts to finalize

Mobile Banking

Once you have enrolled in Online Banking, you can download our App and access even more features. You can transfer funds, pay bills, view your transactions and deposit checks via the mobile deposit portal within the App. Click the links below to download our App from your App Store and start conducting your banking needs from home!



Google Play Store or Apple App Store

- 1. Click the link above to open the correct App Store for your phone
- 2. Click on Install or Download
- 3. Open the App once it downloads
- 4. Follow the prompts to finalize

Cash Management Services

For existing users, all services will work as usual. We are unable to enroll new Business Customers into new services at this time. For any issues, please contact Cash Management.

Click Here for an updated Telephone Directory.

Wire Transfers

Customers with Phone/Fax agreements on file will be able to continue to call or fax in their wire transfer requests. At this time, wire transfer requests will not be accepted through the Drive-Thru. Please use the Phone and Fax Number provided for all Wire Transfer Requests.

Click Here for an updated Telephone Directory.







Call Us

We can still be reached on the phone. We have made some changes to our phone system to better accommodate Customer's needs. To ensure calls are properly answered and returned, please only use the updated phone numbers listed. All voicemails will be returned as quickly as possible.

Click Here for an updated Telephone Directory.

Mail

You may still mail in your payments and deposits. We will process your transactions the same day we receive it.

Foothills Bank 11689 S. Foothills Blvd. Yuma, AZ 85367

Transaction Limitations

- No wire transfers
- No cash

Email

You may email us with questions at Operations@foothillsbank.com.

Safe Deposit Boxes

At this time, safe deposit boxes will not be accessible. Safe deposit boxes will be available as soon as Branch lobbies are able to re-open.

We thank you for your patience and cooperation at this time.

Brian Riley President/CEO







Drive-Thru Locations

Yuma Main	11689 South Foothills Boulevard Yuma, AZ 85367
Yuma 4th Avenue	2285 South 4th Avenue Yuma, AZ 85364
Prescott	800 Miller Valley Road Prescott, AZ 86301
Lake Havasu Main	1771 McCulloch Boulevard Lake Havasu City, AZ 86403
Kingman - Stockton Hill	3737 Stockton Hill Road Kingman, AZ 86409
Bullhead City	3651 Highway 95 Suite A Bullhead City, AZ 86442
Lake Havasu North	1021 North Lake Havasu Avenue Lake Havasu City, AZ 86403
Kingman - Hualapai	2202 Hualapai Mountain Road Kingman, AZ 86401
Prescott Valley	3044 North Glassford Hill Road Prescott Valley, AZ 86314
Cottonwood	597 East State Route 89A Cottonwood, AZ 86326

Night Drop Locations

Yuma Main	11689 South Foothills Boulevard Yuma, AZ 85367
Yuma 4th Avenue	2285 South 4th Avenue Yuma, AZ 85364
Prescott	800 Miller Valley Road Prescott, AZ 86301
Casa Grande	1433 North Pinal Avenue Casa Grande, AZ 85122
Flagstaff	1750 South Woodlands Village Boulevard, #100 Flagstaff, AZ 86001
Phoenix	4742 North 24th Street, Suite #165 Phoenix, AZ 85016
Lake Havasu Main	1771 McCulloch Boulevard Lake Havasu City, AZ 86403
Kingman - Stockton Hill	3737 Stockton Hill Road Kingman, AZ 86409
Bullhead City	3651 Highway 95 Suite A Bullhead City, AZ 86442
Lake Havasu North	1021 North Lake Havasu Avenue Lake Havasu City, AZ 86403
Kingman - Hualapai	2202 Hualapai Mountain Road Kingman, AZ 86401
Prescott Valley	3044 North Glassford Hill Road Prescott Valley, AZ 86314
Cottonwood	597 East State Route 89A Cottonwood, AZ 86326
Cortez	147 North Cortez Prescott, AZ 86301
Flagstaff Phoenix Lake Havasu Main Kingman - Stockton Hill Bullhead City Lake Havasu North Kingman - Hualapai Prescott Valley Cottonwood	1750 South Woodlands Village Boulevard, #100 Flagstaff, AZ 86001 4742 North 24 th Street, Suite #165 Phoenix, AZ 85016 1771 McCulloch Boulevard Lake Havasu City, AZ 86403 3737 Stockton Hill Road Kingman, AZ 86409 3651 Highway 95 Suite A Bullhead City, AZ 86442 1021 North Lake Havasu Avenue Lake Havasu City, AZ 86403 2202 Hualapai Mountain Road Kingman, AZ 86401 3044 North Glassford Hill Road Prescott Valley, AZ 86314 597 East State Route 89A Cottonwood, AZ 86326







ATM Locations

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3737 Stockton Hill Road Kingman, AZ 86409
3651 Highway 95 Suite A Bullhead City, AZ 86442
1021 North Lake Havasu Avenue Lake Havasu City, AZ 86403
2202 Hualapai Mountain Road Kingman, AZ 86401
3044 North Glassford Hill Road Prescott Valley, AZ 86314
597 East State Route 89A Cottonwood, AZ 86326
3269 Stockton Hill Road Kingman, AZ 86409
147 North Cortez Prescott, AZ 86301

^{*}ATM locations that accept both cash and check deposits

**ATM will begin accepting deposits on 3/30/2020







Telephone Directory

Branches

Branch Name and Location	Branch Phone Number	Branch Manager	Assistant Branch Manager Number
Yuma Main 11689 South Foothills Boulevard Yuma, AZ 85367	928/305-5000	Laura Strawser 928/314-2401 Laura.Strawser@foothillsbank.com	Susana Aguilar 928/217-1172 Susana.Aguilar@foothillsbank.com
Yuma 4th Avenue 2285 South 4th Avenue Yuma, AZ 85364	928/782-7000	Karla Navarro 928/314-2421 <u>Karla.Navarro@foothillsbank.com</u>	Jesus Soria 928/314-2438 <u>Jesus.Soria@foothillsbank.com</u>
Prescott 800 Miller Valley Road Prescott, AZ 86301	928/756-1010	Deanna Tarrant 928/756-1030 Deanna.Tarrant@foothillsbank.com	Cheryl Timonen 928-756-1010 Cheryl.Timonen@foothillsbank.com
<u>Casa Grande</u> 1433 North Pinal Avenue Casa Grande, AZ 85122	520/423-4900	Cathy Kenyon 520/423-4920 Cathy.Kenyon@foothillsbank.com	N/A
Tucson 4713 East Camp Lowell Drive Tucson, AZ 85712	520/989-7100	Sara Parker 520/989-7092 <u>Sara.Parker@foothillsbank.com</u>	N/A
Flagstaff 1750 South Woodlands Village Boulevard, #100 Flagstaff, AZ 86001	928/635-7260	Liberty Urias 928/635-7255 Liberty.Urias@foothillsbank.com	N/A
Phoenix 4742 North 24th Street, Suite #165 Phoenix, AZ 85016	Phone: 480-900-7435 Fax: 480-779-2910	Kevin Dismuke 480-546-7389 <u>Kevin.Dismuke@foothillsbank.com</u>	N/A
<u>Lake Havasu Main</u> 1771 McCulloch Boulevard Lake Havasu City, AZ 86403	Phone: 928-855-0000 Fax: 928-855-3904	Rose Marie Eaton 928-302-5144 RoseMarie.Eaton@foothillsbank.com	Sara Thomas 928-302-5155 Sara.Thomas@foothillsbank.com
Kingman - Stockton Hill 3737 Stockton Hill Road Kingman, AZ 86409	Phone: 928-692-9200 Fax: 928-692-6475	Suzy Conklin 928-718-3910 Suzy.Conklin@foothillsbank.com	Kelsey Miller 928-293-7123 <u>Kelsey.Miller@foothillsbank.com</u>
Bullhead City 3651 Highway 95 Suite A Bullhead City, AZ 86442	Phone: 928-704-0000 Fax: 928-704-0003	Patty Stewlow 928-718-3996 Patty.Stewlow@foothillsbank.com	Joanna Jaimes 928-718-3998 <u>Joanna.Jaimes@foothillsbank.com</u>
<u>Lake Havasu North</u> 1021 North Lake Havasu Avenue Lake Havasu City, AZ 86403	Phone: 928-453-0000 Fax: 928-854-3914	Rose Marie Eaton 928-302-5144 RoseMarie.Eaton@foothillsbank.com	Nekol Dusek 928-302-5132 Nekol.Dusek@foothillsbank.com







Kingman Hualapai 2202 Hualapai Mountain Road Kingman, AZ 86401	Phone: 928-753-0000 Fax: 928-753-1096	Suzy Conklin 928-718-3910 Suzy.Conklin@foothillsbank.com	Michelle Christ 928-293-7131 Michelle.Christ@foothillsbank.com
<u>Cortez</u> 147 North Cortez Prescott, AZ 86301	Phone: 928-443-9595 Fax: 928-445-0643	Deanna Webb 928-583-9010 Deanna.Webb@foothillsbank.com	Andre DeFreitas 928/756-1016 Andre.DeFreitas@foothillsbank.com
Prescott Valley 3044 North Glassford Hill Road Prescott Valley, AZ 86314	Phone: 928-759-8600 Fax: 928-759-8602	Kari Reily 928/314-2405 <u>Kari.Reily@foothillsbank.com</u>	Shelly Thompson 928-583-9055 Shelly.Thompson@foothillsbank.com
Cottonwood 597 East State Route 89A Cottonwood, AZ 86326	Phone: 928-639-0020 Fax: 928-639-0060	Mark Tufte 928-583-9022 <u>Mark.Tufte@foothillsbank.com</u>	Dani Lodmell 928-583-9025 Danielle.Lodmell@foothillsbank.com

Main Phone Number

800/288-8244

Online Banking

844/892-2982

Lending

Damaris Arrizon	928/314-2408
Deb Carbone	928/756-1028
George Whitmer	928/217-1117
Josh Finkbeiner	928/217-1133
Ray Face	928/314-2416
Ryan Glennan	928/708-6612
Scott Fagin	928/708-6604

Mortgage

Lianne Lightfoot	928-234-7339
Carin Dey	928-583-9017
Debbie Seliquini	928-718-3909
Russ Ideishi	928-302-5152
Jeff Okamura	928-302-5183
Leanne Martinez	928-443-8515
Bob Goodrich	480-694-1660
Kelley Dilcher	928-583-9014
Jana Stump	928-302-5116

Commercial Lending

Rose Marie Eaton	928-302-5144
Suzy Conklin	928-718-3910
Patty Stewlow	928-718-3996
Deanna Webb	928-583-9010
Steve Burton	928-420-7361
Todd Hachmann	928-583-9002
Chris Orlowski	928-302-5124
Chris Wheeler	480-546-7393
Jim Clark	928-302-5128
Mark Tufte	928-583-9022
Monica Hall	

Cash Management

electronicservices@foothillsbank.com

 Kirsten Essink
 928/756-1020

 Mavi Reyes
 928/217-1143

 Jennifer Salas
 520/423-4907

Wire Transfers

928/217-1104

Debit Card

Lost/Stolen: 800/500-1044 Fraud: 866/452-2919



