

**FIRST NATIONAL BANK OF RIVER FALLS**  
**COVID-19 (CORONAVIRUS) INFORMATION**

**Message from Jeff Johnson, President & CEO**

**Thursday, March 12, 2020**

First National Bank of River Falls is committed to the safety, security and health of our employees and customers, and that will ALWAYS remain our highest priority.

FNBRF monitors and discusses these issues on a continual basis, and we rely on information received from the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), and Federal, State, and local authorities.

To help, we are taking several precautions to alleviate the potential impact on our employees and customers:

- 1) Until further notice, the River Falls and Prescott community rooms will be closed to the public.
- 2) UW-River Falls will not be conducting classroom instruction from March 16<sup>th</sup> until at least April 10<sup>th</sup>. As a result, until further notice, we will be closing our UWRF branch office. All customers are encouraged to visit our downtown main office.
- 3) Bank employees will be practicing various “social distancing” measures, such as the discontinuance of hand shaking.
- 4) We will continue to increase the deployment of antibacterial hand sanitizers. Also, we have increased the frequency of cleaning our public areas, including lobbies, door handles, public restrooms, etc.

We encourage you to consider the following to protect your physical and fiscal health:

- Download FNBRF Mobile Banking App
- Use your online and mobile banking accounts to access your accounts anytime, anywhere. Deposits, transfers, and payments can all be completed online.
- In the event we need to contact you, please make sure to update your personal information on file, including your cell phone number and e-mail address.

If you need our immediate help, please call (715) 425-2401 during normal business hours.

Please stay safe and THANK YOU for banking at First National Bank of River Falls.