



**Subject:** Digital banking solutions available in response to COVID-19

As the impact of the coronavirus (COVID-19) continues to develop, First National Bank of Louisiana will continue to take steps to protect the health and safety of our customers, associates and community.

As we assist those impacted by COVID-19, you may experience longer than usual wait times when you call our Call Center. As a result, we encourage you to use our digital banking tools.

Sign in to online banking at [www.fnb-la.com](http://www.fnb-la.com) or on our First National Bank of Louisiana mobile banking app to access your accounts.

- Make payments 24/7 from almost anywhere
- Check balances and view recent transactions
- View or download monthly statements
- Send money to people
- Update scheduled payments
- Lock or unlock your card

If you haven't already enrolled for online access, it only takes a few minutes.

If you've already enrolled but need help signing in, recover your username or password by visiting our website, [www.fnb-la.com](http://www.fnb-la.com).