

# COVID-19 UPDATE FOR OUR CUSTOMERS

At Farmers and Merchants National Bank, the health and well-being of our customers, associates and communities is our top priority. For this reason, we have temporarily closed the lobby. We will be conducting transactions through the drive-up window. If you believe your need requires personalized attention please call us to schedule an appointment.

We strongly encourage you to use Farmers and Merchants digital tools and other resources for self-service banking and 24/7 account access. For your convenience, you can access your accounts online. Contact one of our Customer Service Representatives at (580)227-3773 to set up an online account. From there, you can make payments, view transactions, check balances, initiate transfers, find an ATM and much more. In most cases, it's easier and faster to manage your account digitally.

We will continue to monitor this quickly evolving situation and are here to assist you as needed.

Sincerely,

Farmers and Merchants National Bank