



1205 Main Street ■ Cross Plains, Wisconsin ■ 53528

## A Letter from Jim Tubbs, President & CEO

Dear State Bank of Cross Plains customer,

There is nothing more important to me, or to the bank, than the health and well-being of you and our employees. In light of the continued spread of the novel coronavirus (COVID-19), I wanted to personally assure you that State Bank of Cross Plains is prepared to take any necessary measures to ensure the safety of all who work and conduct their business with us.

At present, we are encouraging employees who feel sick to stay home until such time that they are healthy enough to be in our offices, and we are moving swiftly to provide telecommuting capabilities to those staff members whose roles permit them to work remotely.

For you, our customer, I want to take this opportunity to provide a reminder of all the great channels we have available, in order to conduct your banking business. You can check balances, pay bills, send money to others, open accounts, apply for loans, and refinance your home – to name just a few things – **all from your computer, tablet, or smartphone.** [To learn more, please click here.](#)

While it's impossible to forecast the extent of the virus's impact on our communities, one thing is certain: you will never lose access to your accounts or your money.

We will continue to closely monitor developments and follow protocols set forth by local and national agencies/authorities, and will communicate to you any changes from our normal course of business.

Thank you for your ongoing support. We appreciate your confidence in State Bank of Cross Plains, and look forward to serving you well into the future.

A handwritten signature in black ink that reads "Jim Tubbs". The signature is written in a cursive style.

**Jim L. Tubbs**  
**President & CEO**