



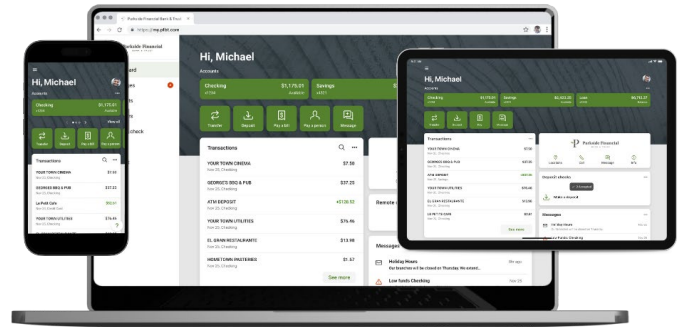
Parkside Financial

BANK & TRUST

We are delighted to announce the launch of an updated Parkside Financial online banking platform and app!

Mark your calendars for June 11th, when our transition will unveil a refreshed dashboard focused on effortless navigation and simplicity.

Our secure online and mobile banking solution gives you the power to manage your finances anytime, anywhere.



EXPLORE OUR DIGITAL SOLUTIONS

With the Parkside Financial app, managing your finances has never been easier:

- **Accessible Across Devices:** Seamlessly manage your money on any device with our industry-leading technology.
- **View Balances and Activity:** Stay informed by checking your account balances, searching for transactions, and organizing with notes or images.
- **Deposit Checks Easily:** Conveniently deposit checks into qualified accounts using our mobile remote deposit feature.
- **Convenient Bill Pay:** Securely pay bills or send money to loved ones.
- **Effortless Fund Transfers:** Initiate onetime, future-dated, or recurring transfers with ease.
- **Native Apps for iOS and Android:** Enjoy a tailored banking experience with our native apps.
- **Secure Authentication:** Log in securely using Face ID or a personal identification number.
- **Personalize Your Experience:** Customize the layout to match your preferences.

While the dashboard is being updated, all current cash management features for our business clients, including ACH, Wire Transfers, Positive Pay, and Remote Deposit, can only be accessed through the Cash Management option on your desktop dashboard.

We're dedicated to ensuring a seamless transition and providing you with an exceptional banking experience. Should you have any questions or need assistance, our dedicated support team is here to help.

Thank you for choosing Parkside Financial.

IMPORTANT INFORMATION

- › **Alerts:** With the exception of cash management accounts, alerts set up in the previous system will not transfer over. You will need to reestablish balance and transaction alerts in the new system after June 11th. Alerts for cash management accounts will remain intact.
- › **Account History:** At initial login, 120 days of account history will be available. The remaining history extending back to 13 months will be accessible within the first few days of processing. Historical bank statements are available if enrolled in eDocs.
- › **Mobile Check Deposit:** Previously enrolled accounts will carry over, and any new accounts added for mobile check deposit will require approval in the new system.
- › **Transactions:** Comprehensive transaction lists from all accounts will be available on your home screen.
- › **External Accounts:** Some external accounts may not automatically convert. Please verify your accounts post-conversion.
- › **Suppressed Accounts:** Previously suppressed accounts will be visible post-upgrade.

FIRST TIME LOGIN

Starting June 11th, visit your favorite app store to download the new Parkside Financial app, offering effortless access to your accounts through your mobile phone or tablet.

DESKTOP ACCOUNT SETUP:

1. Visit our website homepage (pfbt.com) or access the new online platform through **my.pfbt.com**.
2. Enter the same Username and Password you used on our previous system.
3. Set up Two-Factor Authentication for added security.

APP ACCOUNT SETUP:

1. Download the **Parkside Financial** app from the app store.
2. Upon opening, enter your username and password.
3. Follow the prompts to set up Two-Factor Authentication.
4. For a seamless authentication process, ensure your current phone number is updated during setup.

